

FAQ for Video Review Requirements during the 2020 Pandemic

Do Residents still have to meet the requirement for 4 Video Reviews minimum per academic year?

As best as practicable, aim for 4 per year. If the circumstances particular to your site during this pandemic allow a video review during a Virtual Care visit, this is optimal. Residents will not, providing the Site Level Competency Committee is satisfied that all other requirements for program completion have been met, be held back because of this sole requirement.

Are there other options aside from a Virtual Care visit?

Yes! As the purpose of Video Review is to allow thoughtful reflection on selected aspects of performance, particularly how well a Resident employs the Patient-Centred Approach, a SOO scenario, done virtually, by a Resident and preceptor, or peer, would suffice.

Does this need to be recorded?

Optimally to allow close review with a preceptor, this is best. However, doing a virtual SOO with a small group and getting feedback from more than one peer would be an acceptable alternative.

Can we keep these alternatives after the Pandemic is resolved:

Video review of a live patient interview, as much as it is difficult, provides an excellent opportunity for reflection on performance that is unequalled by any other modality. Video review is used by many professionals to guide and improve their performance. Given the role of Family Physicians in our society, we would wish to use the optimal methods for training. Short answer, no.

What about the consent process?

Our current paper form is very good, and we will return to the use of this post pandemic. Patient consent is a conversation, not a piece of paper; therefore, for the duration of restriction on face to face visits we will:

- Include a contemporaneous note in the patient record giving an account of the consent discussion, and electronically signed off by the Resident,
- Include in this record a sentence stating that a signed form was not feasible because of the public health emergency prohibiting in-person encounters in nonessential circumstances.